**Frequently Asked Questions**

**Q: Who may attend Delaware Valley Cyber Academy?**

A: Any student in grades K-12 who resides within the Delaware Valley School District may be considered for enrollment in DVCA.

**Q: When am I permitted to enroll my student into Delaware Valley Cyber Academy?**

A: Enrollments occur on a semester-by-semester (2 marking periods) basis. Brick-and-mortar students must wait until a semester break to enroll in DVCA. Conversely, DVCA Students must wait until the semester break to return to brick-and-mortar schooling.

**Q: How do I know if DVCA is a good fit for my student?**

A: You are encouraged to contact your student’s school counselor to discuss placement, which may include a recommendation for your student to remain in brick-and-mortar schooling. Please understand that, if enrolled in DVCA, your student is expected to maintain adequate weekly progress with their academics and attendance. Failure to do so may lead to a re-evaluation of placement and possible removal from the program.

**Q: Do I need to provide my own equipment?**

A: DVCA will provide your student with a Google Chromebook or you may choose to use your own equipment**.** You will need to provide your own internet access to complete assignments via Connections Education.

**Q: What if there is a problem with the equipment? Who may I contact?**

A: For any issues related to the provided equipment, you may contact Mr. Dylan Saturno at 570-296-1890 Monday-Friday, 7:00 AM-3:00 PM. If calling after hours, please leave a detailed message and a phone number to return your call. For any Connections Education issues, please contact their support line at 1-888-679-7740 Monday-Friday, 9:00 AM-6:00 PM.

**Q: What happens to the equipment at the end of the year?**

A: You are responsible for returning the equipment to your student’s home building at the end of the school year or at the time of your student’s withdrawal from the program. Chromebooks receive maintenance every summer, so you are still required to return the equipment even if you plan to enroll your student in DVCA the following school year.

**Q: Who is my primary point of contact once my student is enrolled in DVCA?**

A: Your student will have a support team consisting of the cyber teachers and support staff as well as a DV school counselor and, should your student have an Individualized Education Program (IEP), DV case manager. Your primary point of contact, especially for questions relating to the school district, is your student’s school counselor.

**Q: Are DVCA students permitted to take brick-and-mortar courses as well?**

A: No, DVCA students are not permitted to split their academic day between cyber/brick-and-mortar schooling but are encouraged to participate in extra-curricular activities that are offered district-wide or within your student’s home building.

**Q: Are summer classes offered?**

A: No, summer classes are not offered. DVCA follows the same academic school calendar as the rest of the school district.

**Q: Are there multiple teachers for elementary level courses?**

A: Typically, there is only one teacher for elementary courses, but sometimes the live lesson teacher may be different than your student’s teacher of record.

**Q: Do all courses have a teacher associated with them? For example, Does Art have a teacher or is it a self-directed course?**

A: Every course has an assigned teacher.

**Q: Approximately how much live interaction takes place in each course?**

A: There are Live Lessons for each core course (one per week) facilitated by the course teacher. Students are strongly encouraged to attend. The Live Lessons are also archived for later viewing. Students may also request additional time to interact live with their teachers during virtual teacher office hours or by telephone.

**Q: How far ahead may a student work?**

A: Students can work at their own pace and are permitted to work ahead in courses assigned to them in that semester. The courses are rigorous, so students are encouraged to follow the recommended pacing guide. This also assists students in staying in-sync with their teacher's Live Lessons.

**Q: How much instructional/work time per course is spent in front of the computer as opposed to the students doing work out of a textbook or with other resources?**

A: This varies by course and grade level. Most of the textbooks, as well as the online course content, are online. Some courses have hard copy resources, workbooks, journals, lab and/or art materials, etc.

**Q: Typically, how long does it take for a student to complete daily lessons?**

A: This depends on the student but typically 5-6 hours per day.

**Q: Is a student able to adjust hours by putting in more on one day and less on others?**

A: Yes; however, DVCA students are encouraged to establish a routine that will ensure assignments are completed in a timely and consistent manner.

**Q: What if my student is struggling or not being challenged enough? Can he/she switch courses or levels within the first few weeks?**

A: If you are concerned that your student has been misplaced in a course that is too easy or too difficult, please contact the school counselor as soon as possible to discuss changing levels for that course. Changing courses for any other reason is discouraged, as your student will be required to start the new course from the beginning of the semester.